

BK90 Restaurant & Lounge

Promoting the 4 Licence Objectives

APPENDIX A: Operating schedule - BK90 Restaurant & Lounge **Section 18 of 21**

LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

- G - General
- CD - Prevention of Crime and disorder
- PS - Protection of Public safety
- PN - Prevention of Public nuisance
- CH - Protection of Children from harm

a) General Conditions

Food is very important and its role as a necessity of life goes beyond physical nourishment. Research has shown that food practices are prime means through which social relationships are formed. In addition, national identities have been created also by food traditions in distant lands among people of similar cultures and backgrounds; this is especially so with Africans and Caribbean. Traditional food is a vital aspect of the African and Caribbean cultural heritage. However, there is also a demand for varieties of ethnic foods in multi-ethnic cities and communities, especially in the diaspora. This surge in demand for African and Caribbean foods in Havering is rising due to the increasing number of Africans who reside in the Borough.

At BK90 Restaurant & Lounge we want to meet this demand in our local community of Rainham, South Hornchurch, Havering Borough, by making and supplying quality African and Caribbean Foods. We are a restaurant that serves the community by solving their basic food needs. We have conducted adequate market research in respect of our immediate environment and realized that there is no African restaurant located 5 miles within our location. Thus, there is a significant demand based on initial conversation and research from local residents and customers within the community. In fact, more than 6 residents living in Rainham for 21 years or more alluded to the fact that we are the first and the only African restaurant in the Rainham area, hence, we want to serve food and drinks that reflect and promote the cultural and ethnic affiliations of people in our community.

BK90 Restaurant & Lounge understands the partnership approach underpinning the Licensing Act 2003 and has carefully considered this application so as to support fully the Licensing Objectives.

BK90 Restaurant & Lounge anticipates that the premium nature of the business will make the Rainham location unattractive to street drinkers and reduce the potential for any related problems. The proposed authorised hours have been tailored to avoid the night time economy.

The following conditions are proposed to ensure that this application combines the BK90 Restaurant & Lounge's responsible alcohol selling and experience with practical steps to ensure that the grant of a Premises Licence at this site is a positive contribution to Rainham and Havering London Borough in general.

b) Prevention of crime and disorder

- Wines and spirits shall be kept on shelving behind the counter
- Some other wines will be kept high on shelving, accessible only from a library ladder attached to the shelving. Other alcohol will be kept displayed in fridge units. We will not accept cash and we

- will display appropriate notices to inform customers of this policy.
- No beers ciders with an ABV content exceeding 6% will be sold other than premium specialty beer, lager or cider.
- 15 Digital CCTV and appropriate recording equipment shall be installed in accordance with Home Office guidelines relating to the UK Police requirements for digital CCTV System (PSDB Publication Number 09/05), operated and maintained throughout the premises internally and externally to cover all public areas including the entrance to the premises. The system shall be on and recording at all times - 24 hours a day.
- The 15 CCTV cameras and recording equipment shall be a sufficient quality to work in all lighting levels inside and outside the premises at all times.
- The CCTV views are not to be obstructed, at least one CCTV camera shall be placed near to each entrance and exit in order to capture clear facial images of all patrons entering and leaving the premises
- CCTV footage shall be stored for a minimum of 31 days.
- The management of BK90 Restaurant & Lounge shall give full and immediate cooperation and technical assistance to the police in the event that CCTV footage is required for the prevention and detection of alleged crime. The CCTV images will record and display dates and times, and these times will be checked regularly to ensure their accuracy. Subject to Data Protection guidance and legislation, the management of the premises will ensure that key staffs are fully trained in the operation of the CCTV and will be able to download selected footage for the police without difficulty or delay and without charges to Havering Police.
- Any breakdown or system failure shall be remedied as soon as practicable with actions taken in this regard being recorded
- An incident register will be kept on site and checked daily by the manager.

c) Protection of Public Safety

- We will ensure that the challenge 18 posters are displayed prominently inside the shop or on the door at the entrance, and we will of course question people who appear to be under 18 years old
- The signage will be in muted tones
- The lighting will also be muted and switched off upon leaving the premises and this will be set on a timer nightly
- Spillages and any broken glass will be cleaned immediately
- We will use appropriate signage
- An accident book will record any incidents
- We will make use of a refusals book to document any incidents that occur
- We will not serve anyone who appears to be intoxicated
- We will record incidents if this happens.
- We will illuminate and clear all fire exits
- All escape signage will be displayed very prominently by the single door for escape should it be required
- We will have a full first aid kit in the premises at all times
- Any rubbish will be taken away using a specialist collection company
- All rubbish that are predominantly cardboards - we will use special bags and make sure they are crushed and separated appropriately
- Every 10 minutes all empty drinking vessels, bottles or containers will be collected and cleared away
- Bottle bins will be kept secure and away from public areas at all times

d) Prevention of public nuisance

- We will not allow staff to drink alcohol on the premises
- The owner will not take meetings from any alcohol wholesale businesses on the premises
- No alcohol will be sampled on the premises at all
- The CCTV is monitored 24 hours a day
- We will have a designated contact person who is able to attend the premises out of hours if and

- when they have been called out
- The owner has CCTV accessible from a mobile phone and so can quickly see if there is an incident and respond accordingly.
- When recorded music takes place inside the premises all doors and windows will be kept shut. Entrance/exit doors will be fitted with a self-closing mechanism that will enable these doors to automatically close once persons enter or leave the premises.
- A designated premises supervisor or a nominated representative shall keep written records of sound checks when recorded music is taking place. Sound checks shall be made inside and outside the premises at all entrance/exit doors to the premises and by walking outside around the premises on all sides where there are residential properties. Sound checks shall be made at the start of the recorded music and at intervals of no less than one every hour until the end of the recorded music.

e) The protection of children from harm

- The premises licence holder shall ensure that all staff members engaged in selling alcohol shall receive the following induction training which must take place prior to the selling our products:
 - The lawful selling of age restricted products
 - Refusing the sale of alcohol to a person who is drunk
 - Further verbal reinforcement and refresher training covering the above will be carried out thereafter at intervals not to exceed eight weeks with the date and time of the verbal reinforcement documented
 - All training undertaken by staff members shall be fully documented and recorded
 - Training records will be made available to Havering Police Officers upon request
 - The premises will operate a "Challenge 18" policy whereby any person attempting to buy alcohol who appears to be under 18 will be asked for photographic ID to prove their age
 - The forms of ID that will be accepted are passports, driving licenses with a photograph or proof of age cards bearing the PASS mark hologram
 - Signage advertising the Challenge 18 policy will be displayed in prominent locations inside the premises
 - The premises shall at all times maintain and operate refusals recording system - either in book or electronic form which shall be reviewed by the DPS at intervals of no less than 4 weeks and feedback given to staff as relevant. This refusals book will be available on request from Havering Police and local authority staffs.